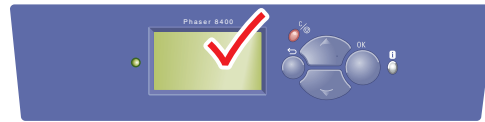


Front Panel Messages

This topic includes:

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- "Errors and Warnings" on page 4-32

Your printer's front panel provides you with information and troubleshooting help.



8400-001

The front panel is divided into two sections. The upper section displays printer status messages; the lower section displays menu lists.

Some of the status messages that appear in the front panel are listed below:

Status Messages

Status Message	Description
Ready to Print	The printer is ready to receive print jobs.
Processing data - Please wait	The printer is processing data; wait until Ready to Print or Printing is displayed.
Receiving data - Please wait	The printer is receiving data; wait until Ready to Print or Printing is displayed.
Printing page x of y	A print job is printing; wait until Ready to Print is displayed.
Warming up - Please wait	The printer is warming up. Print jobs can be processed but not printed.

Errors and Warnings

The printer displays error or warning messages in the front panel display.

The LED blinks red when a hardware or software failure occurs that may require service support. The printer's front panel displays an error message that replaces the status line.

The following table lists some of the media error and warning messages that appear in the front panel.

Errors or Warning Messages Description

Message	Description
Close Exit Cover to Continue	The printer is stopped; close the exit cover to resume printing.
Close Front Cover to Continue	The printer is stopped; close the front cover to resume printing.
Close Top Cover to Continue	The printer is stopped; close the top cover to resume printing.
Paper Jam-Open Exit Cover to Clear	<ol style="list-style-type: none"> 1. Remove jammed paper. Search for pieces of paper in the printer. 2. Close exit cover. 3. Remove paper or transparencies from output tray. 4. When printing, do not touch paper until it completely exits printer. 5. If jams continue, open front cover. Search for pieces of paper in the printer. 6. Close front cover.
Paper jam-Open Front Cover to Clear	<ol style="list-style-type: none"> 1. Remove jammed paper. Search for pieces of paper in the printer. 2. Lift up green paper guide and search for paper. 3. If paper is not found in the specified location, open exit cover and remove all trays to search for paper. 4. Close all doors and insert all trays.
Paper jam-Remove Tray (2, 3, 4) to Clear	<ol style="list-style-type: none"> 1. Remove tray completely from the printer. 2. Remove jammed paper. 3. Reinsert tray. 4. If paper is not found in the specified location, open front cover and remove all trays to search for paper. 5. Verify that paper guides are adjusted to fit the correct paper size. 6. Verify that custom paper sizes are being printed from Tray 1 only.

Errors or Warning Messages Description (Continued)

Message	Description
Paper jam-Remove Paper From Tray 1 to Clear	<ol style="list-style-type: none"> 1. Remove paper from Tray 1 and load Tray 1 again. 2. Verify that the paper guides are adjusted to fit the correct paper size. 3. Use only approved paper type, weight, and size. Print Paper Tips page in Troubleshooting menu for additional information.
Output tray full - Remove printed pages to continue.	The media in the output tray is either jammed or the tray is filled to capacity. Remove the printed pages to continue.
Tray (2, 3, 4) Empty, Load paper. Press i.	Load paper in the indicated tray.
Load Tray (1, 2, 3, 4) with [size/type]	Load the indicated paper size and type into the indicated tray.
Insert Tray (2, 3, 4). Press i.	Reinstall the indicated tray to continue printing.
Adjust Tray (2, 3, 4) Size. Press i.	The indicated tray is not set to a known size. Adjust the guides to a known size.
Cleaning sheet needed - Load standard size paper.	The printer was interrupted while printing a page. To remove the ink of the partially printed page, the printer needs a sheet of blank paper. Load letter, A4, or legal-size paper into the paper tray.
Job Requests [size/type]	Load the indicated paper size and type into the printer. (this status message will be duplicated to include each valid paper size and type combination)
Replace Maintenance Kit in "x" pages.	Order new maintenance kit, part number 108R00602 (Standard) or part number 108R00603 (Extended). The maintenance kit is near the end of its useful life and will need to be replaced soon.
Replace Empty Maintenance Kit. Press i.	<ol style="list-style-type: none"> 1. Open side door. 2. Replace orange maintenance kit, labeled A. 3. Order part number 108R00602 (standard) or 108R00603 (extended).
Maintenance Kit Missing. Press i.	The printer is stopped. Open the side door and insert orange maintenance kit.
Empty Waste Tray. Press i.	<p>The waste tray is full.</p> <ol style="list-style-type: none"> 1. Open side door. 2. Empty and reinsert the green waste tray labeled B. 3. Close the side door.
Waste Tray Locked. Press i.	Waste tray is cooling. Close side door and wait 5 minutes.
Waste Tray Missing. Press i.	<ol style="list-style-type: none"> 1. Open side door. 2. Replace green waste tray.

Errors or Warning Messages Description (Continued)

Message	Description
Ink sticks jammed - Open and close top cover to clear jam. Press i.	<p>Ink sticks under the top cover are not sliding properly.</p> <ol style="list-style-type: none"> 1. Open and close the top cover to resolve the problem. 2. If the problem persists, jostle the ink sticks until there are no spaces between sticks of the same color.
Out of ink - Open top cover. Add ink. Press i.	<p>The printer is stopped. Each of the four colors must have ink sticks present.</p> <ol style="list-style-type: none"> 1. Add ink. 2. Close the top cover
Add ink. Close top cover.	<p>The printer is stopped. Each of the four colors must have ink sticks present.</p> <ol style="list-style-type: none"> 1. Add ink. 2. Close the top cover.
Ink low - Add ink. Press i.	<ol style="list-style-type: none"> 1. Open top cover. Each of the 4 colors must have ink sticks present. 2. Add ink. 3. Close top cover.
Printer has detected non-Xerox ink. May result in printer damage.	<p>Non-Xerox ink has been detected in this printer. This ink may have been placed in this printer at an earlier time. Continued use of non-Xerox ink may increase the risk of permanent damage to the printhead and affect print quality. The Xerox Warranty, Service Agreements, and Total Satisfaction Guarantee do not cover printer damage as a result of non-Xerox ink usage.</p> <p>Note The Total Satisfaction Guarantee is available in the United States and Canada. Coverage may vary outside these areas, please contact your local representative for details. (Free Color Printer customers are not eligible for this coverage.)</p> <p>Genuine Xerox solid ink supplies are carefully designed and tested for use with Xerox solid ink printers. For reliable Xerox printing, use genuine Xerox supplies.</p>
Preparing the printer to be moved. Don't unplug the printer until power down sequence completes.	<p>To ensure the printer is able to be shipped, you must let it complete the cooling sequence. Don't unplug the printer until power down sequence competes.</p>
Preparing the printer to be moved. Please remove the Waste Tray and Drum Maintenance Cassette.	<p>To ensure the printer is able to be shipped, you must let it complete the cooling sequence. Don't unplug the printer until power down sequence competes.</p>
Restraining the printhead.	<p>To ensure the printer is able to be shipped, you must let it complete the cooling sequence. Don't unplug the printer until power down sequence competes.</p>
Printer is now ready to be moved.	<p>To ensure the printer is able to be shipped, you must let it complete the cooling sequence. Don't unplug the printer until power down sequence competes.</p>

Errors or Warning Messages Description (Continued)

Message	Description
Power Down Error-Waste Tray not Emptied.	The printer is not ready to be moved. In order to ship the printer, the Shutdown for Moving procedures must be followed.
Power Down Error-Maintenance Cartridge not removed.	The printer is not ready to be moved. In order to ship the printer, the Shutdown for Moving procedures must be followed.
Power Down Error-Waste Tray not Emptied and Maintenance Cartridge not Removed.	The printer is not ready to be moved. In order to ship the printer, the Shutdown for Moving procedures must be followed.
Power Down Error-Head not Parked.	The printer is not ready to be moved. In order to ship the printer, the Shutdown for Moving procedures must be followed.
Power Down Error-Printer not ready to ship.	The printer is not ready to be moved. In order to ship the printer, the Shutdown for Moving procedures must be followed.
Printer Error. Press i.	For the latest information, go to www.xerox.com/office or contact your local service provider.
Fast cool down mode is “x” % Complete. Do not move printer until cool. Remove maintenance kit for shipping - See manual for details.	The ink is cooling. Do not move the printer until Ready for Power off is displayed.
Standard shutdown (1 minute or less).	Shutting down, use power switch to restart.

When an error occurs, PrintingScout displays an instant notification on your computer screen that the printer needs attention.

The front panel **i** button also provides valuable information about errors and warnings.